



VILLAGE WATCH



Newsletter of South Anston Village Neighbourhood Watch
in conjunction with South Yorkshire Police
Edition 297 – NOVEMBER 2022

View on the Anston Parish Council website: <https://www.anston.gov.uk> under **Community**

➤ SCAMS GALORE

❖ Santander scam email

This email uses Santander's distinctive red and white logo with the title 'We're changing the way you log on to Online Banking,' commonly used by banks. It continues: 'We're making some changes to how you log on to Online Banking as a result of new regulation which affects the whole banking sector. These changes are called Strong Customer Authentication, and they support how we check it's you when you use Online Banking.' The email concludes by telling you that to ensure you can confirm payments and check your online banking settings, you need to make sure that your mobile number is up to date. It then includes a link entitled 'My details & settings' which you are encouraged to click on.

While the branding and tone of the email may look genuine, the sender's email address is a clear indication that this is a scam. One particular email came from "customer@7404.yoursantander.co.uk" - this is not a Santander email address. Santander customers usually receive emails from dontreply@communications.santander.co.uk.

A genuine email from Santander will always address you personally using your full name, include the last four digits of your account, card number or the last three characters of your postcode. If you receive an unexpected email from your bank, log into your online banking account through the bank's official website to verify the information before taking any actions or clicking on links in the email.

❖ BT Direct Debit email scam

This email begins with 'Avoid missing payments' to get your attention. It then goes on to say 'We wanted to let you know that your Direct Debit with us is no longer active. This means you don't currently have an automatic payment method set up to deal with your bills.' Underneath this statement there's a link that directs you to a fake website to set up a new direct debit - this is where your personal and financial details will be taken, so don't click on this. Extra pressure is added with the threat of being 'charged a late payment fee' if you don't click on the link.

❖ British Gas fake refund

This scam offers you a refund of £315 for overpayment of energy in 2020-2021. Any official energy refund is managed through the British Gas website and your online account, not through emails. This email uses the official British Gas logo and branding. Although it looks legitimate, it addresses you by your email address and not your name - which is a giveaway that it's from a fraudster. The email reads: 'British Gas wants to inform you that you are eligible for a payment refund. Our records indicates [sic] that you have paid more than you should have for your British Gas service from 2020 - 2021. Because of this reason and that we value our clients we have decided to refund the total amount which you have overpaid.' It then lists the refund amount as £315 and includes a dodgy link with the words 'Claim your refund now!' on it. The email also includes a bogus reference number to give the impression that it's authentic.

➤ CONTACTS

❖ SY Police: <https://www.southyorks.police.uk>

❖ Emergencies: call 999:

- When there is a threat to life (including traffic accidents where persons are injured, the road is blocked or a vehicle involved in the accident has failed to stop); A serious offence is actually in progress; Violence to a person or damage to property is imminent; A suspected offender is still at the scene of a crime or any delay in reporting the incident may prevent the offender being apprehended; Serious disruption to the public is currently taking place or, is likely to take place.

❖ Non-emergencies: call 101: to report a crime not currently taking place, or to give information. Calls to 101 cost 15 pence per call from landlines and mobiles - no matter how long you're on the phone.

❖ Report an incident online: As an alternative to 101, you can report a non-emergency incident online at <https://www.reportingcrime.uk>, or from the main SYP web page under **Report something**

❖ Crimestoppers: report crime or suspicious activity anonymously by calling 0800 555 111 Monday-

Friday 08:00-22:00; Saturday and Sunday 10:00-16:00 or online at <https://crimestoppers-uk.org>

- ❖ **Action Fraud:** To report fraud if you have been scammed, defrauded or experienced cyber crime: the Action Fraud contact centre: 0300 123 2040. You may make the report anonymously. Text phone users can ring 0300 123 2050. Report fraud online at www.actionfraud.police.uk

National Cyber Security Centre NCSC: You can report a suspicious website link or URL using the form in this link: <https://www.ncsc.gov.uk/section/about-this-website/report-scam-website>

- ❖ **Advertising Standards Authority (ASA):** Report an online scam ad at: <https://www.asa.org.uk/make-a-complaint/report-an-online-scam-ad.html>

- **South Anston Village Neighbourhood Watch Co-ordinator:** Bryan Saunby: 01909 565194

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CRIMES REPORTED IN SOUTH ANSTON IN AUGUST & SEPTEMBER

Crime on or near	Crime Category	Crime on or near	Crime Category
Axle Lane	Violence offences	Magnolia Close	Vehicle crime x 2
Axle Lane	Other theft	Manor Farm Gdns	Vehicle crime
Bank Street	Vehicle crime	Orchid Way	Criminal damage/arson
Bank Street	Public order	Orchid Way	Burglary
Bank Street	Robbery	Orchid Way	Violence offences
Bank Street	Violence offences	Petrol Station	Other theft x 2
Begonia Close	Burglary	Petrol Station	Public order x 2
Brookfield Mews	Criminal damage/arson	Petrol Station	Violence offences
Church Farm Court	Other theft	Pine Avenue	Burglary
Church Farm Court	Anti-social behaviour	Second Lane	Vehicle crime
First Lane	Criminal damage/arson x 4	Wilberforce Road	Violence offences
High Street	Criminal damage/arson	Willow Close	Other theft x 3
Lidsters Lane	Other theft x 3	Yeomans Way	Violence offences
Lilac Close	Violence offences x 2		

CRIMES REPORTED IN NORTH ANSTON IN AUGUST & SEPTEMBER

Crime on or near	Crime Category	Crime on or near	Crime Category
Ambleside Walk	Other theft	Mulberry Road	Anti-social behaviour
Appleby Walk	Public order	Mulberry Road	Criminal damage/arson x 2
Appleby Walk	Violence offences	Narrow Lane	Anti-social behaviour
Back Lane	Theft from the person	Netherthorpe Way	Violence offences x 2
Back Lane	Anti-social behaviour	Newcastle Close	Vehicle crime
Back Lane	Public order	Norfolk Drive	Criminal damage/arson
Bennett Croft	Violence offences x 2	Nursery Road	Anti-social behaviour
Bennett Croft	Criminal damage/arson	Park Avenue	Burglary
Brook Mews	Vehicle crime	Patterdale Way	Vehicle crime
Caperns Road	Other theft	Ryton Road	Other theft
Caperns Road	Vehicle crime	Ryton Road	Anti-social behaviour
Caperns Road	Vehicle crime x 2	Ryton Road	Violence offences
Caperns Road	Violence offences x 6	The Green	Anti-social behaviour x 2
Common Road	Robbery	The Green	Criminal damage/arson x 3
Cramfit Road	Violence offences	The Green	Public order x 2
Dukeries Drive	Criminal damage/arson	The Green	Vehicle crime
Hanging Bank Court	Anti-social behaviour	The Green	Violence offences x 2
Hanging Bank Court	Violence offences	Windmill Road	Criminal damage/arson
Hanging Bank Court	Burglary	Windmill Road	Violence offences
Hanging Bank Court	Other theft	Woodland Drive	Other theft
Hawkshead Crescent	Vehicle crime	Wright Street	Violence offences
Lakeland Drive	Anti-social behaviour	Yew Tree Avenue	Anti-social behaviour
Memory Lane	Vehicle crime	Yew Tree Avenue	Violence offences